

Dubuque County Treasurer



FY 24 Budget Presentation





Dubuque County Treasurer

Agenda

- What does our office do?
- Major Revenue
- Major Expenses
- Y2Y performance
- Legislative Agenda Items
- Additional Items



Dubuque County Treasurer

What does our office do?

The Treasurer is responsible for the receipt, management, disbursement, financial reporting, bonds and investment of all monies paid to the County and serves as agent for the State of Iowa Department of Transportation and Iowa Department of Revenue and Finance



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What does our office do?

Motor Vehicle Division

- Title, collect use tax & motor vehicle registrations
- Record and release security interests
- Prepare reports for DOT
- Issue junking certificates for vehicles that are dismantled

Real Estate Division

- Collect certified taxes for all real estate, mobile homes, special assessments
- Process credit claims for senior citizens/disabled persons
- Conduct annual tax sale
- Send notice of delinquent taxes to taxpayers

Financial Management

- Investment of Revenue
- Accurate record of monies received & disbursed
- Apportion Taxes to various entities
- Collect miscellaneous revenues from all county offices & departments



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Major Revenue

Motor Vehicle Receipts:

- 4% of the total collection (for each annual or semiannual vehicle registration and each duplicate registration or plate issued)
- **\$2.50 from each fee collected for certificates of title****
- **60% of all fees collected for perfection of security interests****
- **\$1.00 from each fee for new registration collected****



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Major Revenue

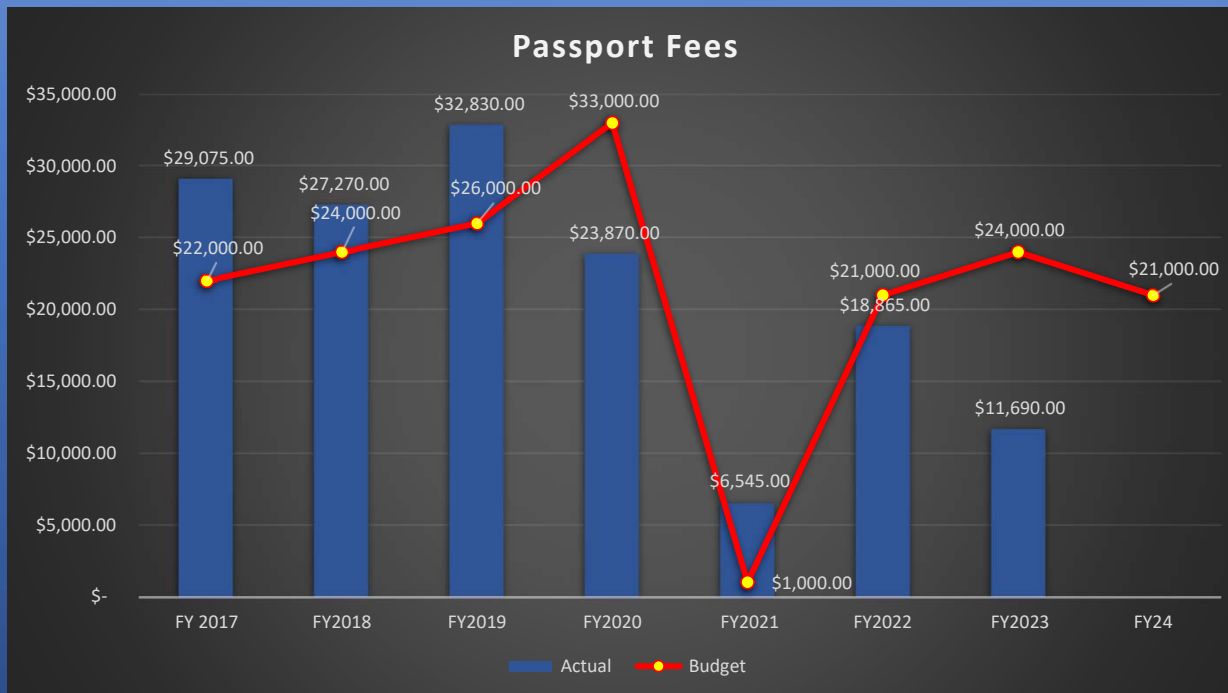
Tax Related Receipts:

- Tax sale occurs on the 3rd Monday in June
- Any delinquent tax at that time gets “sold” to the highest bidder
- Tax Sales fees - \$20/tax sale
 - FY18 \$7,470 FY19 \$7,160 FY20 \$417.88 FY21 \$8,220 FY22 \$6,320
- Tax Sales Registration fees
 - FY18 \$25,360 FY19 \$33,880 FY20 \$0 FY21 \$81,200 FY22 \$67,480



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Major Revenue



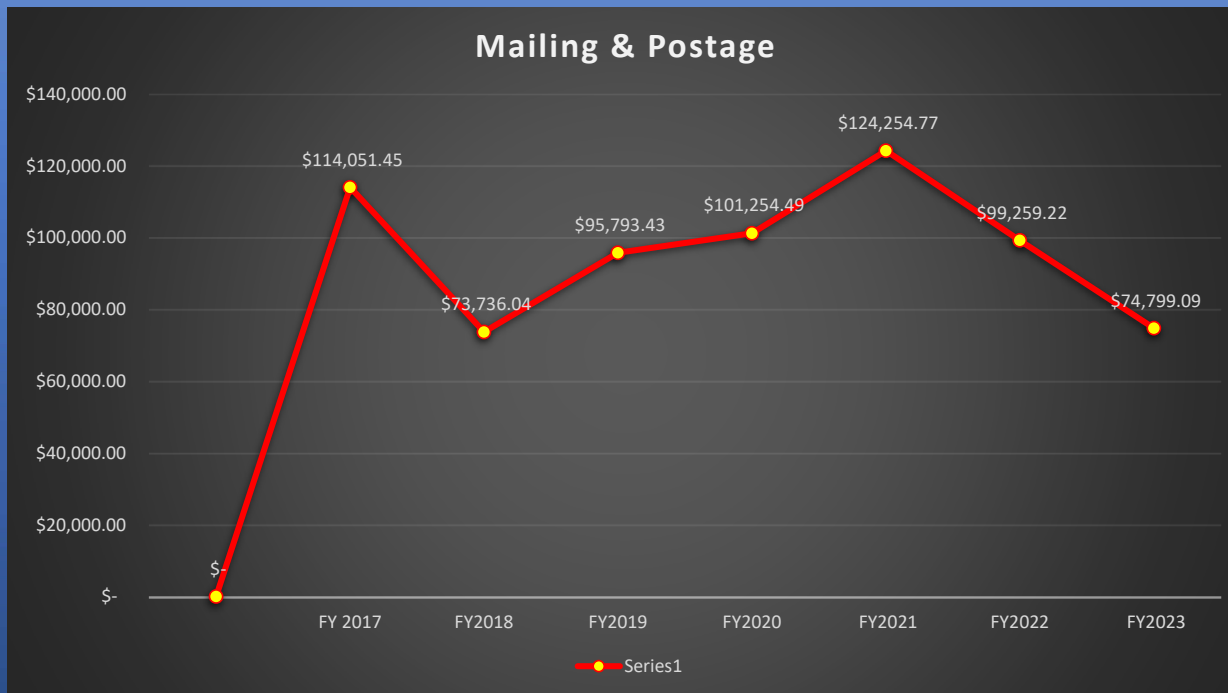
Passports:

- \$35 per passport
- Completed 334 YTD
- FY22 #533
- FY21 #187
- FY20 #682
- FY19 #938



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Major Expenses



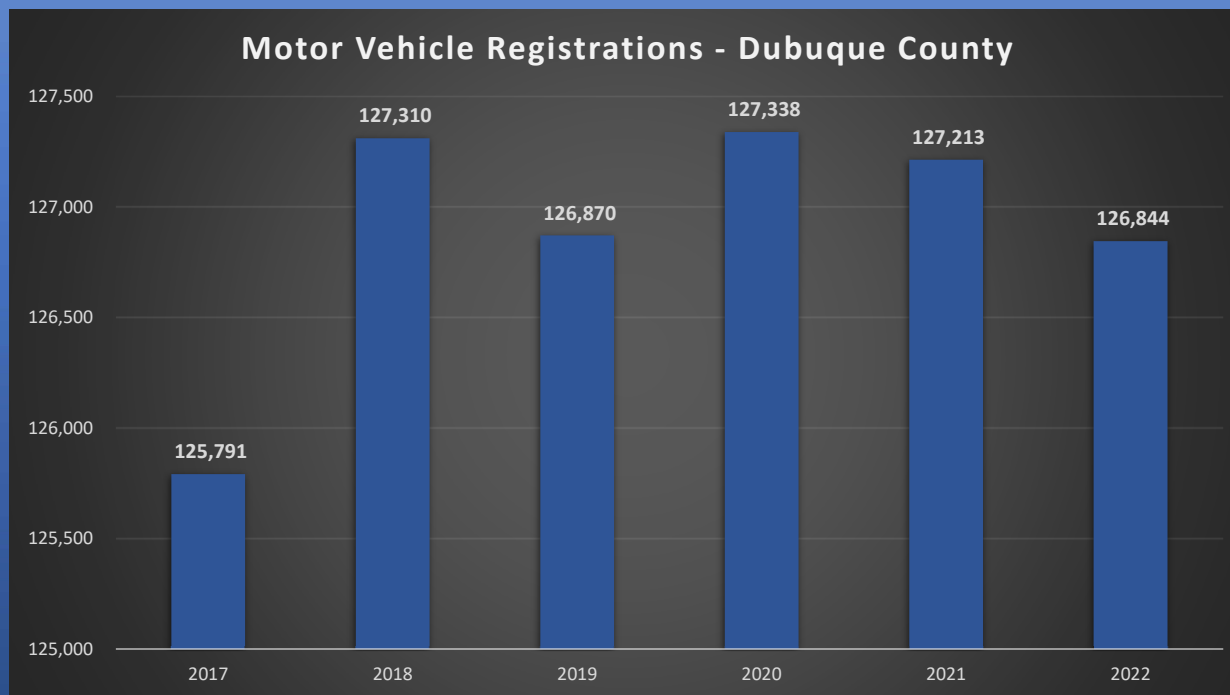
Key Takeaways:

- This is combined motor vehicle and tax
- All printing/postage services
- Mail Services contract – print & mail MV registration renewals
- Quadrient Inc – Postage machine



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Year to Year Performance



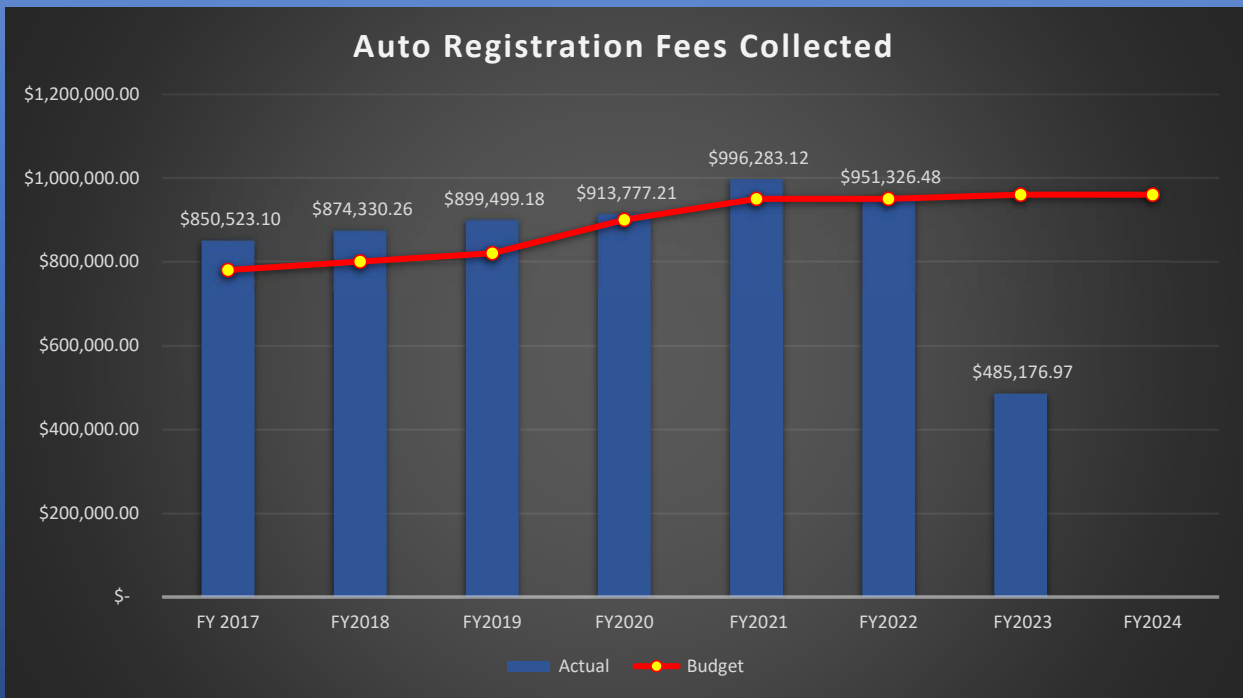
Key Takeaways:

- Information compiled by the Iowa DOT
- Not a large deviation year to year
- This includes all registrations; cars, trucks, motorcycles, RV's, etc



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Year to Year Performance



Key Takeaways:

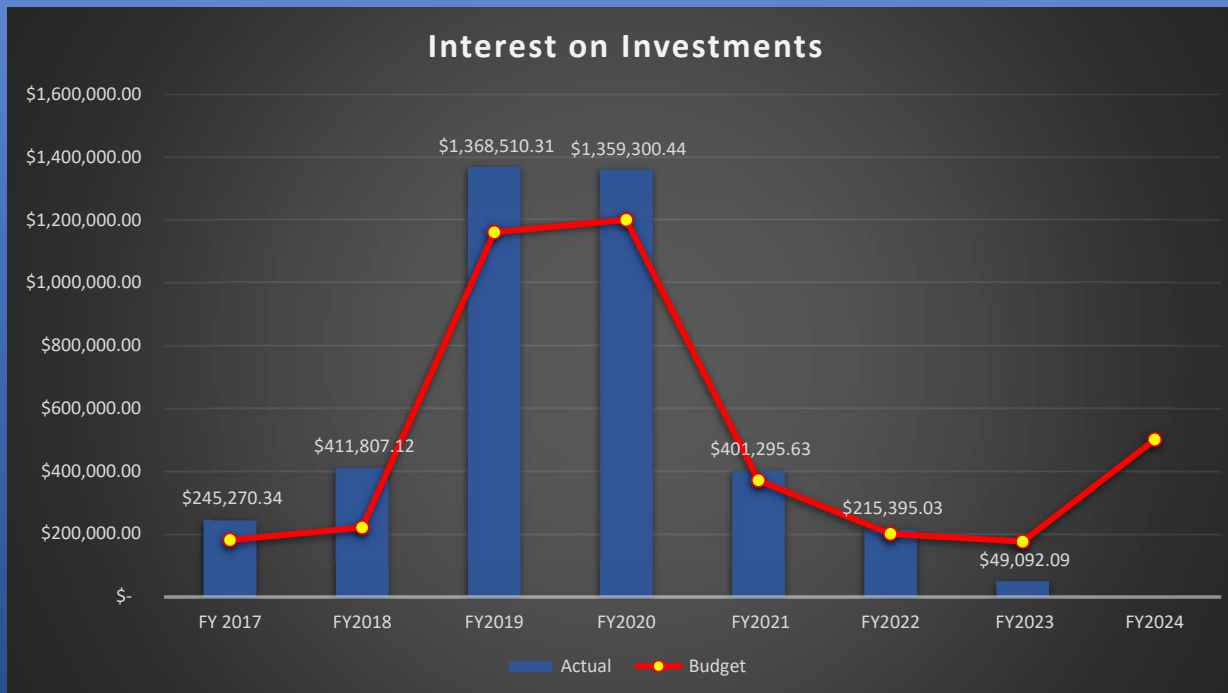
- Stable
- More new car production with used market stabilizing this should stay similar
- Electronic Registrations
 - New Vehicles are up
 - Used will happen by end of year

Year	Electronic Registration Completed
2020	281
2021	1042
2022	1272



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Year to Year Performance



Key Takeaways:

- We will see increases here due to the market
- Anticipating a 185% increase in interest collected
- CD rates
- Other investments
- 2% on money market account (\$5,000,000)



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Legislative Agenda Items

- Across County Titling Bill – Effects multiple sections of Iowa Code 321
 - Expands many services for customers from county specific to any county convenient
 - Renewals continue to be processed in county of residence – 4% of renewal amount is retained by counties
 - Expands titling services to any county, including regular titles, replacement titles, salvage titles, junking certificates, 30 day permits and 30 day transit plates
 - Security Interest (liens) can be done in any county, along with releases



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Legislative Agenda Items

- Across County Titling Bill – Effects multiple sections of Iowa Code 321
 - The current county revenue for doing motor vehicle services remains in place but three additional fees are being requested to be paid by the customer and retained by the county.
 - This is additional \$ and does not impact Road Use tax Fund

WHATS THE REQUEST

Title Fee (last updated in 1991): $\$2.50 + \$10.00 = \$12.50$

Fee for new registration (last updated in 1989): $\$1.00 + \$10.00 = \$11.00$

Security Interest Notation (last updated in 2004): $6\% \text{ of } \$10 \text{ Fee} + \$10 = \$16.00$



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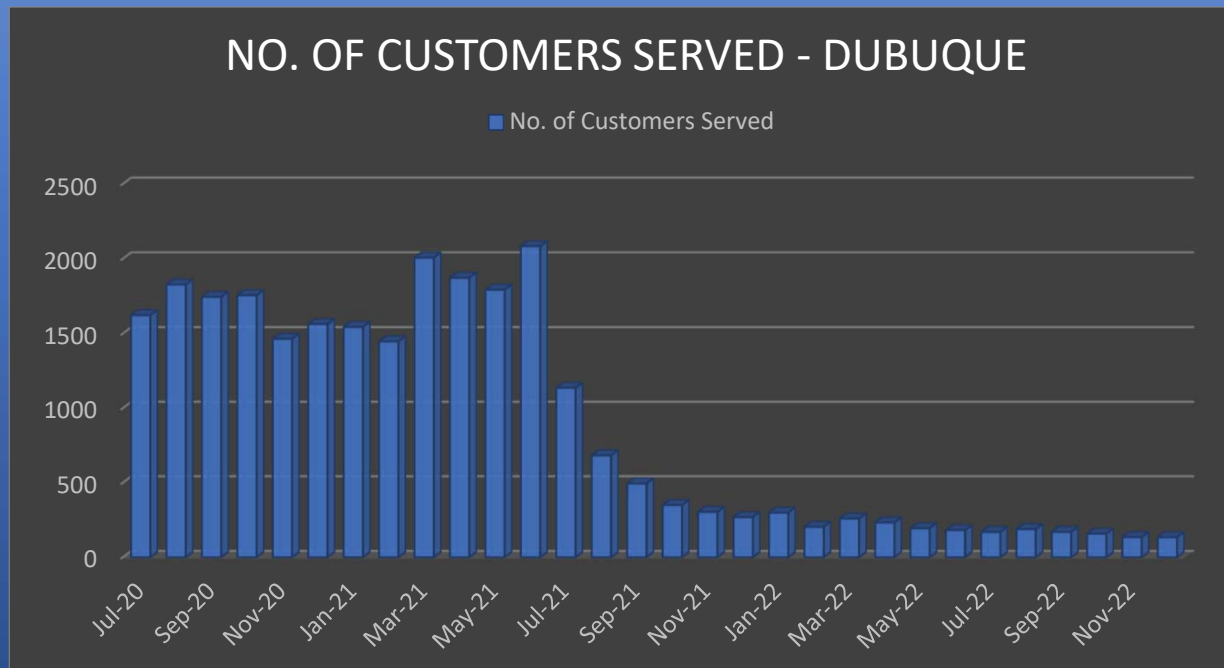
Additional Items

- No Wait Inside #'s
- Phone calls into the office
- Working on – Facebook page, website update
- Capital Improvements
- Wage Improvements



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Additional Items - No Wait Inside #'s



Key Takeaways:

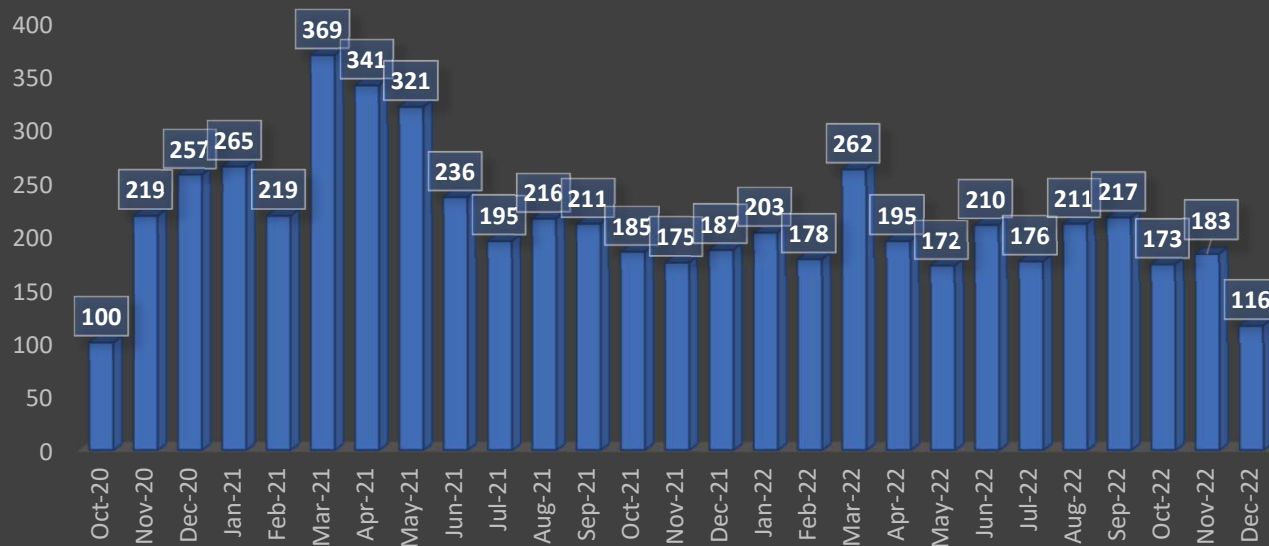
- Take appointments for Passports
- Anyone can schedule an appointment, but not required



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Additional Items - No Wait Inside #'s

NO. OF CUSTOMERS SERVED - DYERSVILLE



Key Takeaways:

- Only open Tuesday – Thursday by appointment only

	Days	# Appt	Appt/Day
Dec-22	7	116	16.57142
Nov-22	13	183	14.07692
Oct-22	12	173	14.41667
Sep-22	13	217	16.69231
Aug-22	14	211	15.07143
Jul-22	12	176	14.66667



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Additional Items – Phone calls

of Phone Calls

- 23,693 calls from June 1, 2022 through December 31, 2022

Talk Duration

- Just under 2:00 minutes

What is next?

- Working with IT on a few possible solutions to minimize phone traffic into the office

HOW CAN WE BETTER SERVE DUBUQUE COUNTY



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Additional Items – Website/Facebook/Other

Website:

- Already talked with IT Dept., expand content

Facebook:

- Implementing a social media presence to help push important information out to the county residents

Why concentrate on these items:

- Other county websites, full of information
- Can we eliminate 5% of the phone calls we get for information



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Additional Items – Capital Improvements

- **Internal vs. External**
- **Inefficiencies on both sides**



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Additional Items – Wage Improvements

- **Union contract not ratifying, opportunity to make wage adjustments**
- **Shared my recommendations with Budget Director**
- **Stays within previous fiscal year budget request**



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Questions?